

XDELIVERY DOCUMENTATION PORTAL



The XDelivery Documentation Portal is a revolutionary cost effective solution approach. XDelivery allows for the rapid deployment of a unified delivery portal for various content types, including DITA, PDF, HTML, and video.



Enhance user experience by offering seamless access to diverse documentation formats in a single location.

The screenshot shows the XDelivery Documentation Portal interface. At the top is a dark navigation bar with links for SOLUTIONS, PRODUCTS, SERVICES & SUPPORT, ABOUT, and DOCUMENTATION, along with a search bar. Below the navigation bar, the page is titled "en-US > Publication Browse". On the left is a sidebar with a "Products" section containing expandable categories: Firewalls & Routers, Media Converters, Network Adapters (selected), Operating Systems, and Switches. Under "Network Adapters", sub-categories "2711 Series" and "2911 Series" are listed. Below the products is a "Document Type" section with checkboxes for "Configuration Guides" (checked) and "Drivers". The main content area is titled "Browse Publications" and lists two publications: "Linux Configuration Guide: 2711 Series Adapters" and "Installation and User's Guide: 2711 Series Adapters". Each publication entry includes a brief description and a "File" icon with a document symbol.

KEY FEATURES

Feature	Description
Unified Content Delivery	Supports multiple formats (DITA, PDF, HTML, Video) for comprehensive documentation access.
Search Functionality	Faceted search capabilities that allow users to find content across all formats quickly.
Responsive Design	Optimized for various devices, ensuring accessibility on desktops, tablets, and smartphones.
User Friendly Admin	Simple solution that normally requires only a few hours of admin training. Easily permission areas for different internal users to upload content to.
Lightning Fast Content Publishing	Allows for rapid deployment of content updates and ensures ongoing up-to-date support information is delivered effectively to your customers.
Integration Capabilities	Easily integrates with existing content management systems and tools. Easily create automated content updates into the portal.
Offline Access	Allows users to download content for offline use, enhancing accessibility in low-connectivity areas.
Multi-Lingual	Allows for ease of delivering multi-lingual based portals.
Bulk Import	Ensures that large amounts of content can be easily imported into the portal.
Hosted or OnPremise	Capability to deploy as a hosted solution or configured within your own environment.
URL Redirect and Friendly URL	Powerful URL Redirect and Friendly URL for SEO and ease of navigation.
REST API	Powerful REST API that allows for integration with third-party systems either internal or external to the organization.
SalesForce	Integrated with SalesForce CRM Communities module.
User Permissions	Deliver customer-specific content based on user login permissions.
Parts Catalog	Easily publish your product catalog to digital channels using Bluestream's unique IPC (Integrated Parts Catalog) capability.

CONTENT FORMATS SUPPORTED

- **DITA (Darwin Information Typing Architecture):** Facilitates structured authoring and content reuse.
- **PDF:** Allows for traditional document sharing and printing.
- **HTML:** Enables interactive web-based documentation.
- **Video:** Supports multimedia content for tutorials and demonstrations.

USER EXPERIENCE ENHANCEMENTS

- **Easily enhance content:** Inject metadata into unstructured content formats such as PDF and HTML for effective delivery.
- **Portal Navigation:** Easily configure tiles for high level categorization of content.
- **AI-Powered Assistance:** Integrates AI features like chatbots or question-answering systems to help users find information quickly.

IMPLEMENTATION CONSIDERATIONS

- **Scalability:** The solution is capable of scaling as the volume of content grows.
- **Security Features:** Implement SSO for internal documentation requirements.
- **Customization Options:** Allow organizations to customize the look and feel of the portal to align with branding guidelines.

CONCLUSION

Deployed within as little as two weeks, the **XDelivery Documentation Portal** solution is designed to meet the diverse needs of users by providing a centralized platform for accessing various types of documentation. Its focus on usability, integration, and advanced features makes it an essential tool for organizations looking to improve their documentation delivery processes.

It can be deployed as a stand-alone delivery platform for rapid, cost-efficient ROI and better customer experience, or fully integrated with the XDocs CCMS for dynamic publishing of XML documents and IPCs.

Contact us for a demo

